



May 1, 2017

The Governing Council of the Salvation Army in Canada
Attention: **Michaela Jones**
Territorial Project Coordinator
Property Department
2 Overlea Blvd, Toronto
Ontario, M4H 1P4

RE: Salvation Army Proposed Development (333 Montreal Road)

Security Through Safe Design Inc. (STSD Inc.) was retained by the Salvation Army to provide independent security consulting expertise for the proposed new Salvation Army facility planned for 333 Montreal Road.

STSD Inc. provides security consulting services for corporations, municipalities and organizations across Canada and the United States. STSD Inc. has worked on numerous multi-billion dollar projects inclusive of the Ottawa and Toronto Light Rail Projects. STSD Inc. specializes in the development and redevelopment of large scale projects and works closely with numerous architectural firms to ensure that security and safety requirements are identified and implemented into each design.

STSD Inc. has conducted numerous security reviews of facilities that have similar security challenges to the existing Salvation Army Booth Street Centre. Our team members have more than forty years' combined experience with the Ottawa Police Service and are familiar with many of the operational requirements and security issues that impact the Salvation Army facilities, staff, users and surrounding community.

Mr. William VanRyswyk, CPP is the lead for STSD Inc. on this Project. He is recognized as one of the leading security specialists in Canada and is an expert in Crime Prevention Through Environmental Design (CPTED).

Security Findings

To date, STSD Inc. has worked closely with the Salvation Army and their Architectural / Planning Consultants throughout the initial planning phases. To ensure a comprehensive understanding of their operational requirements and existing security concerns, STSD Inc. attended the existing Booth Street Centre to conduct a physical security review. The information and observations gained at that review have been used to guide the design from a security perspective for the new proposed site.

From a security perspective, the proposed site (333 Montreal Road) offers a unique environment that will help to mitigate the current security concerns at the Booth Street Centre. Below are a few of the security strategies that will be incorporated into the design of the new facility:

- The facility is set back from Montreal Road which will serve to reduce the loitering on the public sidewalk.

- With the exception of the main entrance off Montreal Road, the site incorporates secure perimeter fencing that will restrict unauthorized access and reduce the opportunity for loitering.
- The facility provides for multiple access points at the front of the building allowing separation of use between the different user groups and clientele that utilize the Salvation Army services.
- The design of the facility incorporates a sunken terrace, secure courtyard and private smoking areas that provide for safe and secure areas for the Salvation Army clientele to enjoy away from the threat of outside influences (drug use).
- The loading dock area is separated from the main entrance areas providing further separation of use and deterring loitering and unauthorized access.
- The staff parking and vehicular entrance from Montfort Street will be access-controlled, increasing the safety for staff and volunteers, and reducing unauthorized access.
- The interior design of the facility provides for separation of use further reducing the opportunity for conflict.
- A staff office will be strategically positioned to allow for natural sightlines of the formal client gathering areas.
- The facility will incorporate electronic access control and CCTV camera systems to enhance security on site and support operational requirements.

The Salvation Army has confirmed that security and safety are of the utmost importance and need to be considered for all aspects of the new proposed facility. All the recommendations provided by STSD Inc. during the initial design phase have been incorporated which further demonstrates the importance.

It is the professional opinion of Mr. VanRyswyk that the Salvation Army have taken great steps to mitigate potential security and safety concerns for the Clientele that they serve as well as their staff and the members of the surrounding community. The design will assist to mitigate the problem of loitering and criminal acts along the public street and sidewalk that are currently experienced at the existing Booth Street Centre.

Respectfully,



William VanRyswyk, CPP
President / CEO
Security Through Safe Design Inc.