TDM Measures Checklist:

Non-Residential Developments (office, institutional, retail or industrial)

BASIC The measure is generally feasible and effective, and in most cases would benefit the development and its users The measure could maximize support for users of sustainable modes, and optimize development performance The measure is one of the most dependably effective tools to encourage the use of sustainable modes

	TDM	measures: Non-residential developments	Check if proposed & add descriptions
	1.	TDM PROGRAM MANAGEMENT	
	1.1	Program coordinator	
BASIC	★ 1.1.1	Designate an internal coordinator, or contract with an external coordinator	
	1.2	Travel surveys	
BETTER	1.2.1	Conduct periodic surveys to identify travel-related behaviours, attitudes, challenges and solutions, and to track progress	
	2.	WALKING AND CYCLING	
	2.1	Information on walking/cycling routes & destin	ations
BASIC	2.1.1	Display local area maps with walking/cycling access routes and key destinations at major entrances	abla
	2.2	Bicycle skills training	
		Commuter travel	
BETTER	★ 2.2.1	Offer on-site cycling courses for commuters, or subsidize off-site courses	
	2.3	Valet bike parking	
		Visitor travel	
BETTER	2.3.1	Offer secure valet bike parking during public events when demand exceeds fixed supply (e.g. for festivals, concerts, games)	

	TDM measures: Non-residential developments		Check if proposed & add descriptions
	3.	TRANSIT	
	3.1	Transit information	
BASIC	3.1.1	Display relevant transit schedules and route maps at entrances	
BASIC	3.1.2	Provide online links to OC Transpo and STO information	\square
BETTER	3.1.3	Provide real-time arrival information display at entrances	
	3.2	Transit fare incentives	
		Commuter travel	
BETTER	3.2.1	Offer preloaded PRESTO cards to encourage commuters to use transit	
BETTER *	3.2.2	Subsidize or reimburse monthly transit pass purchases by employees	
		Visitor travel	
BETTER	3.2.3	Arrange inclusion of same-day transit fare in price of tickets (e.g. for festivals, concerts, games)	
	3.3	Enhanced public transit service	
		Commuter travel	
BETTER	3.3.1	Contract with OC Transpo to provide enhanced transit services (e.g. for shift changes, weekends)	
		Visitor travel	
BETTER	3.3.2	Contract with OC Transpo to provide enhanced transit services (e.g. for festivals, concerts, games)	
	3.4	Private transit service	
		Commuter travel	
BETTER	3.4.1	Provide shuttle service when OC Transpo cannot offer sufficient quality or capacity to serve demand (e.g. for shift changes, weekends)	
		Visitor travel	
BETTER	3.4.2	Provide shuttle service when OC Transpo cannot offer sufficient quality or capacity to serve demand (e.g. for festivals, concerts, games)	

	TDM	measures: Non-residential developments	Check if proposed & add descriptions
	4.	RIDESHARING	
	4.1	Ridematching service	
		Commuter travel	
BASIC	4.1.1	Provide a dedicated ridematching portal at OttawaRideMatch.com	
	4.2	Carpool parking price incentives	
		Commuter travel	
BETTER	4.2.1	Provide discounts on parking costs for registered carpools	
	4.3	Vanpool service	
		Commuter travel	
BETTER	4.3.1	Provide a vanpooling service for long-distance commuters	
	5.	CARSHARING & BIKESHARING	
	5.1	Bikeshare stations & memberships	
BETTER	5.1.1	Contract with provider to install on-site bikeshare station for use by commuters and visitors	
		Commuter travel	:
BETTER	5.1.2	Provide employees with bikeshare memberships for local business travel	
	5.2	Carshare vehicles & memberships	
		Commuter travel	
BETTER	5.2.1	Contract with provider to install on-site carshare vehicles and promote their use by tenants	
BETTER	5.2.2	Provide employees with carshare memberships for local business travel	
	6.	PARKING	
	6.1	Priced parking	
		Commuter travel	
BASIC *	6.1.1	Charge for long-term parking (daily, weekly, monthly)	
BASIC	6.1.2	Unbundle parking cost from lease rates at multi-tenant sites	
		Visitor travel	
BETTER	6.1.3	Charge for short-term parking (hourly)	

	TDM	measures: Non-residential developments	Check if proposed & add descriptions
	7.	TDM MARKETING & COMMUNICATIONS	
	7.1	Multimodal travel information	
		Commuter travel	
BASIC *	7.1.1	Provide a multimodal travel option information package to new/relocating employees and students	
		Visitor travel	
BETTER ★	7.1.2	Include multimodal travel option information in invitations or advertising that attract visitors or customers (e.g. for festivals, concerts, games)	
	7.2	Personalized trip planning	
		Commuter travel	
BETTER ★	7.2.1	Offer personalized trip planning to new/relocating employees	
	7.3	Promotions	
		Commuter travel	
BETTER	7.3.1	Deliver promotions and incentives to maintain awareness, build understanding, and encourage trial of sustainable modes	
	8.	OTHER INCENTIVES & AMENITIES	
	8.1	Emergency ride home	
		Commuter travel	
BETTER ★	8.1.1	Provide emergency ride home service to non-driving commuters	
	8.2	Alternative work arrangements	
		Commuter travel	
BASIC ★	8.2.1	Encourage flexible work hours	
BETTER	8.2.2	Encourage compressed workweeks	
BETTER ★	8.2.3	Encourage telework	
	8.3	Local business travel options	U
	8.3	Local business travel options Commuter travel	i U
BASIC *	8.3 8.3.1	·	
BASIC *		Commuter travel Provide local business travel options that minimize the	
BASIC *	8.3.1	Commuter travel Provide local business travel options that minimize the need for employees to bring a personal car to work	
BASIC ★ BETTER	8.3.1	Commuter travel Provide local business travel options that minimize the need for employees to bring a personal car to work Commuter incentives	
	8.3.1 8.4	Commuter travel Provide local business travel options that minimize the need for employees to bring a personal car to work Commuter incentives Commuter travel Offer employees a taxable, mode-neutral commuting	
	8.3.1 8.4 8.4.1	Commuter travel Provide local business travel options that minimize the need for employees to bring a personal car to work Commuter incentives Commuter travel Offer employees a taxable, mode-neutral commuting allowance	