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Sunday, February 17, 2019

City of Ottawa
Planning, Infrastructure and Economic Development Department

Attn: John Bernier, Planner
Development Review, South

Dear Mr. Bernier,

As discussed at our working session on Monday February 4th, Sysco is committed to addressing the concerns of our neighbours to the best of our ability.

During this session, we were informed that the use of traditional back up beepers, and unnecessary horn honking is a noise concern throughout the night within our community. As a result, Sysco Tannis will introduce the use of white noise beepers onto its fleet.

On or before August 31st 2019, Sysco Tannis will install white noise beepers to all our Owned and Leased equipment. We will also include these requirements when sourcing out snow removal vendors. This will represent most of the equipment used on our premises. It will not include rental equipment used or outside vendor equipment, the ability to modify this equipment is not ours.

Furthermore, Sysco Tannis will create policies as it relates to the use of horns in the yard and the parking of our equipment. These policies will enable our leadership team to ensure our associates are parking equipment in the fashion presented on site plan. Also, the use of horns in our yard will be limited to safety purposes only.

Best Regards,

A handwritten signature in blue ink, appearing to read "Graham Clermont".

Graham Clermont
VP, Operations – Sysco Ontario North
Graham.Clermont@sysco.com